

Company Data

COMPANY NAME: ENROLLITY S.L

ADDRESS: BARCELONA, SPAIN

E-MAIL CONTACT: INFO@ENROLLITY.COM

WEBSITE: WWW.ENROLLITY.COM

Target:

The main objective of the contract is to organize and provide the services provided by Enrollity, which are online student services through special channels developed by the owner, as well as specifying the terms and conditions under which this service is provided.

Terminology:

Customer: Any natural person who has filled out the registration form through the website.

Customer Information: means all information provided or published by the Customer in connection with the Agreement.

Documentation: All documents and legal terms of use for users.

Usage rights:

After paying the specified price, the Customer is granted a non-exclusive right to access and use in connection with the Services provided by the Owner in accordance with the Agreement.

The service is available from Monday to Saturday from ten in the morning until eight in the evening Mecca time, except for public holidays.

In some special cases, such as technical updates, processor problems, or an event outside our control, the Services are affected.

Usage limits:

guess the customer should do any of these things.

Tamper or make any modifications to any Service or Software except as permitted by law.

Renting, loaning, reselling the services or even hosting them to third parties unless authorized by the owner.

Make the Software available to any unauthorized third party except in accordance with the Terms.

Sending or storing any file that harms or leads to damage to the program.

Deliberately interfere with or disable the integrity of the Program or the information contained therein.

Attempting to gain unauthorized access to the software or its associated systems or networks.

Removing, modifying, or using the trademarks of any software or tampering with proprietary rights.

Conducting any of the security tests that lead to checking for weaknesses, cracking the password, penetration tests, or any other unauthorized procedure in the documents.

The prices:

It is what the customer pays to the owner through the website, and it is as shown through the registration forms as agreed upon.

Payment is made at the same moment the invoice is issued by the owner and is through the payment methods available on the site.

Intellectual property rights:

The rights to exploit the intellectual property that include the Service and the Software are exclusive to the owner.

Updates and support:

The customer acknowledges that the owner may make changes or updates to the software or infrastructure.

Support is provided in a professional and timely manner by a qualified team, whose job is to solve technical problems and queries about the underlying operating system.

Dealing with customer data:

To provide the service, the owner collects information from the customer, uses it and protects it properly.

The parties undertake to always comply with the provisions of the European Union General Data Protection Regulation and the regulations on the protection of personal data in force.

The owner undertakes to use the client's documents or information for any purposes other than the agreed upon.

If necessary, the owner can process the data to ensure the security of the information provided to avoid its alteration, loss, or unauthorized access.

The owner must inform the customer in the event of a security breach or any damage to the customer's data, a maximum of five days after the breach occurred, as well as giving the customer the steps that must be taken to mitigate the damage.

Duration of the contract:

The contract ends with the completion of the provided service or the specified date for termination of the service agreed upon between the customer and the owner.

If the customer violates any of the provisions of the agreement, the owner may terminate the contract individually and is not responsible for returning any fees paid by the customer.

Cancellation or suspension of the service due to the customer's violation of the provisions of the agreement will not change the customer's obligation to pay the amounts due.

Under this agreement fees paid are not refundable by the customer.

Upon termination of the Agreement, all rights granted under the Agreement will immediately terminate and each party will return or destroy all information of the other.

Security:

The owner warrants that the contracted services are in accordance with the service description.

This warranty is subject to the following restrictions:

All guarantees are during the service period.

The warranty does not cover misuse or abuse of the Services in a manner inconsistent with the Agreement.

Warranty does not apply if the customer fails to meet the minimum requirements.

The guarantee does not apply in the event of interruption of the customer's communication or delay in submitting according to the agreed dates.

If the Customer notifies the Owner during the Contract Term that the Service does not meet the Limited Warranty, once the defect is verified, the Owner will update the Service to comply with the Warranty.

Other than this Limited Warranty, the Owner makes no other express or implied warranties.

Notices:

All notices must be submitted in writing via the email address info@enrollity.com or, in the case of the owner, to the mail provided by the customer in the registration form.

Communication methods:

Under the contract, the customer agrees to receive phone calls, text messages and emails through the organization to improve the user experience.

You can opt out of text messages or promotional emails.

Legislation and legal accountability:

If a court rules that any provision of this Agreement is illegal, invalid, or unenforceable, the remainder of the Agreement will remain in effect and the Agreement will be modified to give the deleted provision the greatest effect possible.

The Contract is governed by applicable Spanish law if there is no other law to the contrary.

For any questions arising about the interpretation and application of this contract and when the interpretation differs, the two parties agree to comply with the Catalan judiciary, waiving any other jurisdiction.